

Plan Name	Big Savings \$9.95	Big Savings \$14.95	Big Savings \$19.95	Big Savings \$24.95	Big Savings \$29.95	Big Savings \$39.95
	Buy now	Buy now	Buy now	Buy now	Buy now	Buy now
Monthly plan fee & Included Value	\$9.95	\$14.95	\$19.95	\$24.95	\$29.95	\$39.95
Standard Data	2GB	6GB	10GB	15GB	30GB	45GB
Excess data	\$10 for extra 1GB blocks					

Included Value Covered Service Items

Standard national calls (Incl. 13/18/voicemail)	\$0.10/min	UNLIMITED
Standard national SMS (up to 160 characters)	\$0.10	UNLIMITED
International calls to select countries*	\$0.10/min (+ \$0.20 connection fee) (see below for list of countries)	
Other International Calls	Please visit: etel.com.au/om-idd	
International SMS	\$0.25 (up to 160 characters)	

* Selected international destinations include: China, Hong Kong, Taiwan, Vietnam, Malaysia, Singapore, South Korea, USA, Japan, Canada, New Zealand, UK, France, Germany, Greece and Italy.

Big Savings Plan \$14.95 standard national calls and sms is now Unlimited effective from 28/11/2019.

Big Savings Plan \$29.95/\$39.95 increased data allowance to 30GB/45GB effective from 05/08/2019.

Terms and Conditions for Big Savings Plans

- Big Savings Plans \$9.95/\$14.95/\$19.95/\$24.95/\$29.95/\$39.95 Plans are SIM-only postpaid plans which require \$9.95/\$14.95/\$19.95/\$24.95/\$29.95/\$39.95 payment in advance for each monthly billing period. Direct Debit required. You must have a 4G enabled device to use this service.
- Minimum charge is the cost of one full service-period. If you paid a lower fee for the first full service-period due to a promotion, the lower fee is the minimum charge.
- Monthly Allowance covered items include standard & national voice calls to any mobile or landline, standard SMS, voicemail, call to 13, 18 numbers, international SMS. All other service items are pay as you go, including but not limited to international roaming, premium numbers, 15, 19, 123, 1223 number calls, competitions, voting, premium SMS, mobile commerce transactions, etc.

4. \$20 SIM activation fee applies to all month-to-month plans when applying via our dealers.
5. Data is billed in KB increments. Data usage exceeding your included data allowance is charged at \$10 per 1GB block.
6. Monthly plan fee is charged in advanced. If your first billing-period is less than one calendar billing month, the associated plan fee and call/data allowances will be adjusted on a pro-rata basis.
7. Special conditions apply to International Voice Roaming. **International Data Roaming is not allowed and you must turn it off at all times or you agree to pay the cost of the carrier's charges (at least \$0.02/KB).**
8. Unused call allowances by the end of each billing period cannot be carried over to the following billing period.
9. You can monitor your usage at www.etel.com.au/account. It is your responsibility to monitor your call/data usages and work out your latest remaining allowance. You are responsible to pay for all usage originating from your SIM, including delayed transaction items. E.Tel will make its every endeavour to retrieve your call data from our network provider for your reference, which may have a delay of up to 48 hours, or more for international calls and international roaming etc. Any abnormally delayed or un-billed usages will still be billed as part of your current service-period.
10. E.Tel reserves all rights to suspend or terminate your service if E.Tel is unable to charge, or if E.Tel suspects that there is extraordinary usage that may incur bad debt. E.Tel reserves the right to deny service to those with suspicious or unreliable credit histories.
11. Your daily usage records and monthly bill is viewable online. If paper bills are requested, a \$2 per month surcharge applies. Specific bill printing requests are \$5.50 per bill up to 25 pages per application.
12. If paper bills are requested, a \$2 per service-period paper bill handling fee applies. Specific bill printing handling fee of \$8 per bill up 25 pages per application. SIM card replacement handling fee of \$15 applies under all circumstances. Table for pricing on other services at www.etel.com.au/policies.
13. All prices listed are GST inclusive. Please visit www.etel.com.au for the latest rates and specials.
14. **Termination Policy:** A written notice is required before the 15th of each month when a termination of the service is requested. Once the termination request has been confirmed, the service should cease by the end of the month. Any outstanding call and usage charges should be made immediately upon issue of the final bill. Any credit amount on your account will be refunded within 30 days of termination.
15. **Porting Policy:** If you applied for a new number from E.Tel, a port out handling fee of \$20 applies if you request to port out your service to another service provider within 6 months of use. This fee does NOT apply if you disconnect your number.
16. This plan is subject to modification, withdrawal, supplement or amendments and is subject to **E.Tel's Fair Use Policy (e.g. Max daily data usage is 35% of your standard monthly data allowance, etc.), Plan Terms and Conditions, and General Terms and Conditions**. Please visit www.etel.com.au/policies.