

Plan Name	Data Rollover Combo+ \$15 Buy now	Data Rollover Combo+ \$20 Buy now	Data Rollover Combo+ \$25 Buy now
Plan Fee & Included Value /28 days	\$15	\$15 with promocode: SYD88 then \$20/period after the 1st	\$15 with promocode: SYD88 then \$25/period after the 1st
Data Bank first 3 periods (new users only)	10GB with promocode: SYD88 (unused data is rolled over)	20GB with promocode: SYD88 (unused data is rolled over)	30GB with promocode: SYD88 (unused data is rolled over)
Data	5GB (unused data is rolled over)	6GB (unused data is rolled over)	15GB (unused data is rolled over)

Included Value Covered Items

Standard national calls (Incl. 13/18/voicemail)	UNLIMITED	UNLIMITED	UNLIMITED
Standard national SMS (up to 160 characters)	UNLIMITED	UNLIMITED	UNLIMITED
International calls to select countries*	\$0.10/min (+ \$0.20 connection fee) (see below for list of countries) For other destinations, please visit etel.com.au/ob-idd		
International SMS (up to 160 characters)	\$0.20	\$0.20	\$0.20

* Selected international destinations include: China, Hong Kong, Taiwan, Vietnam, Malaysia, Singapore, South Korea, USA, Japan, Canada, New Zealand, UK, France, Germany, Greece and Italy.

Data increased from 12GB to 15GB for Data Rollover Combo Plus 25 on 13/09/2019.

Terms and Conditions for Data Rollover Combo Plus Plans

1. Data Rollover Combo Plus \$15/\$20/\$25 Plans are SIM-only postpaid plans which require \$15/\$20/\$25 payment in advance for each service-period block. Direct Debit required. You must have a 4G enabled device to use this service.
2. Minimum charge is the cost of one full service-period. If you paid a lower fee for the first full service-period due to a promotion, the lower fee is the minimum charge.
3. At the end of the service-period OR when you use up your voice/data allowances, the next service-period will commence with renewed allowances. If you have no next service-period at that time, E.Tel will automatically create one according to your current plan and you will be charged the service-period plan fee via your nominated direct debit account. Any excess usage will be calculated and charged at the renewed service-period.

4. If we are unable to auto renew your plan for reasons such as direct debit rejection, insufficient funds or notice by you to not auto-renew, etc., then your service will be suspended at the end of the service-period OR when you use up your voice/data allowances
5. Special conditions apply to International Voice Roaming. **International Data Roaming is not allowed and you must turn it off at all times or you agree to pay the cost of the carrier's charges (at least \$0.02/KB).**
6. We may run promotional campaigns giving extra bonuses to new customers on their first signed up service, limited to once per customer. **The bonus data is intended for your long-term use through the data rollover feature. You can only use up to 50% of the bonus data during your first service-period.**
7. All internet data is billed in KB increments. Unused data rolls over to your next service-period. **Any accumulated Rollover Data will be forfeited if you change to a plan with a lower periodic fee OR change to another type of plan that does not offer Data Rollover OR if when all valid allowances have been exhausted but payment has not been received for the next service-period.**
8. You can monitor your usage at www.etel.com.au/account. It is your responsibility to monitor your call/data usages and work out your latest remaining allowance. You are responsible to pay for all usage originating from your SIM, including delayed transaction items. E.Tel will make its every endeavour to retrieve your call data from our network provider for your reference, which may have a delay of up to 48 hours, or more for international calls and international roaming etc. Any abnormally delayed or un-billed usages will still be billed as part of your current service-period.
9. E.Tel reserves all rights to suspend or terminate your service if E.Tel is unable to charge, or if E.Tel suspects that there is extraordinary usage that may incur bad debt. E.Tel reserves the right to deny service to those with suspicious or unreliable payment histories.
10. Specific bill printing handling fee of \$8 per bill up 25 pages per application. SIM card replacement handling fee of \$15 applies under all circumstances. Table for pricing on other services at www.etel.com.au/policies.
11. **Termination Policy:** A written notice or online cancellation request is required to terminate your plan. Once the termination request has been confirmed, the service should cease by the end of the current billing cycle. Any unused allowances on your account are not refundable nor transferable. Any outstanding usage charges should be made immediately upon issue of the final bill.
12. **Porting Policy:** Porting procedure could vary depending on the gaining service provider's requirements. If you applied for a new number from E.Tel, a port out handling fee of \$20 applies if you request to port out your service to another service provider within 6 months of use. This fee does NOT apply if you disconnect your number. You must notify us by email or online when porting out your service.
13. All prices listed are GST inclusive. Please visit www.etel.com.au for current rates and special offers.
14. This plan is subject to modification, withdrawal, supplement or amendments and is subject to **E.Tel's Fair Use Policy, Plan Terms and Conditions (these terms) and E.Tel's General Terms and Conditions**. Please visit www.etel.com.au/policies.